

راهنمای نرم افزار نت ساپورت	نگارش اول
تهیه شده در دفتر توسعه مدیریت ، فناوری و تحول اداری وزارت آموزش و پرورش - معاونت برنامه ریزی و توسعه مدیریت	

(Netsupport School Pro 7)

! \$' & %
\$ (\$' # *
' + ./ - , 24\$012/3

۱۵

\$ 6

?> \$* /<+ '/' 9 + :; /< != 4 (0 8. 9 7 ' B * \$/ (@: 'A' \$/> >, 8:E 8 (4+ (=D (+ 8(/ 8 \$/% ! C / / B * 8* + <\$"(2 (@: 'A'? \$/6 1 9 =< +F+ /<G 9> > 8(/, +F+ /<G \$/ 8(/ ' % H# \$/C / 9 : B +F+ /<G % (+ /<G B * % L(K : / :B *\$/J('F \$"I G & 7 ' / B *\$/R 2 C / (@: Q 6 :N P Tutor0-'6 / NM B *\$/R 2 N H:0+ : (@: Q 6 :N : Student 0 /<G / NS

7 ' '/'

Net Bios/Net N7 >J>#->.(U >2&/0 IPX/SPX J/ * 'A* >J> T \$ A8F B TCP/IP BEUI B,XP -2000- NT me -98-95-3X =/ #->.(\$ A8F R>2 > 3 > C / 2 :+ /<G (@: % /<G / R 2 3H: > / (@: 9 \$/ '' 3 * & (H: 9 9 / B R 2 B =& <W ! + /<G (@: J 7 B+ /<G , \$XV& 9> + /<G + /<G \$ /<G 8(/+ % * J28/ (@: \$ B +/ B J 7 B+ /<G +/ - V80 B C X V + /<G C / \$: G Y0I + : J04 B /<G = Z 6 B C / (@: [+ : : (@: + :; / * B C / [% * D -() P 0] != \ / + '/'

B /<G ^ 9 \$8/J 7
 B 9 (J : _ 8 _ / "(% + /<G 7 8 :+ '/
 N /\$8'/0 2 I J/ : \$ A8F
 + /<G <W ! W + '/
 B % 7 8 :+ '/+ /<G = 7 a/ ((6
 BC H: +< /<G CH: b &8 + '/+ CH: ^ Z 6
 B 8 + /<G 7 2 7 8 :
 B * % L(K J(20 / ' !
 B * \$/ % L(K cde &. 7 ' / R 2 J] /7]

/ R 2 % Y

eps-J> % * 9 %: > Crack Net Support School pro 7. ` 8 / R 2
 B F/ P 8(/ YOI J'*?A % D B-(:\$/ ! 9(" : J [nssp

B J(' \$8. + : 6 fg5 h Keygen For Net Support School % D

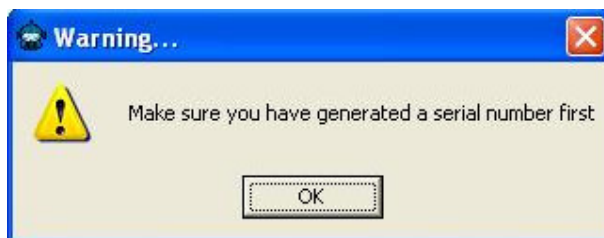
Expires on (dd/mm/yyyy)
30/12/2020

Number of clients : 6
Generate



The image shows a Windows-style dialog box titled "Keygen For NetSupport School". It contains several input fields and checkboxes. The "Licensee" field is filled with "EPSILON". The "Serial number" field is filled with "NSS310504". The "Expires on (dd/mm/yyyy)" field is empty. The "Number of clients" field is filled with "0". There are three checkboxes under "Options": "Free Loader", "Quiet Client", and "QS/2 Support", all of which are unchecked. Under "Options 2 (keyfile only)", there are three checkboxes: "NetSupport API", "Inactive", and "Control Only", all of which are unchecked. There is an "Enforce" section with a "Click to view" button. At the bottom, there is a "Serial" field filled with "0x19386cf6". The dialog has "Close", "About", "Generate", and "Keyfile" buttons at the bottom.

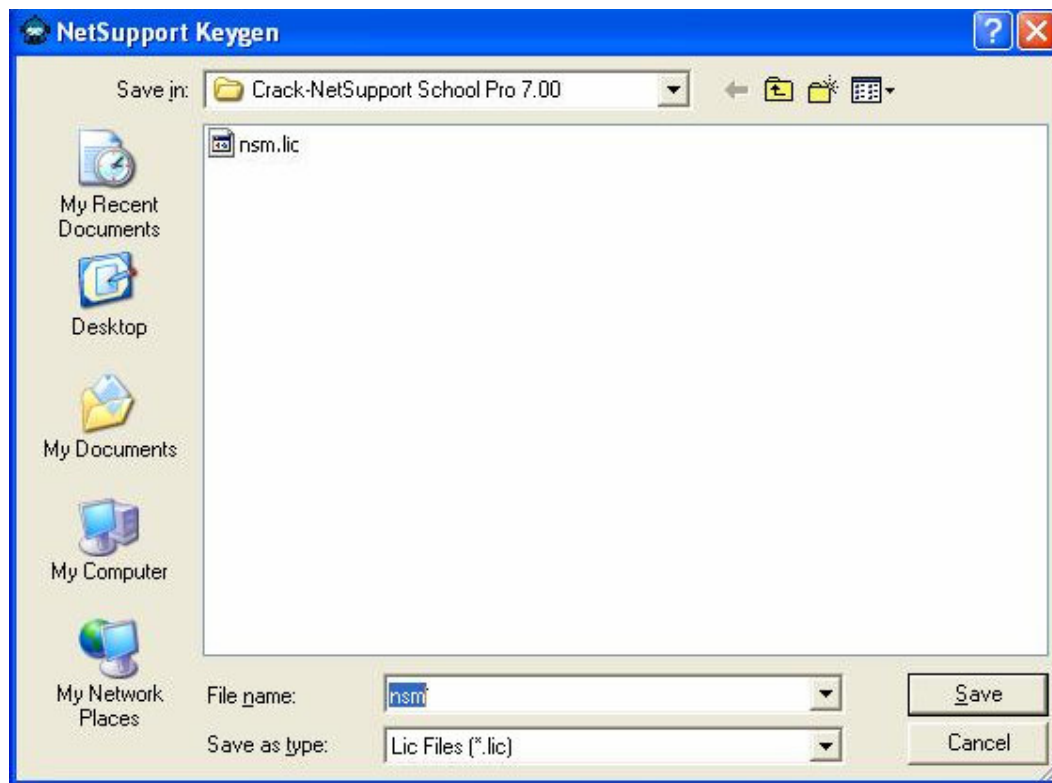
Keyfile : 7]



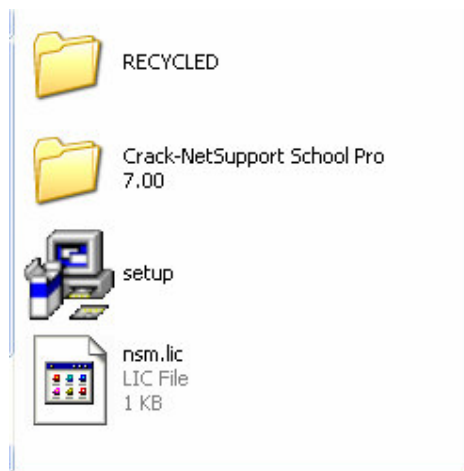
Ok : 9(



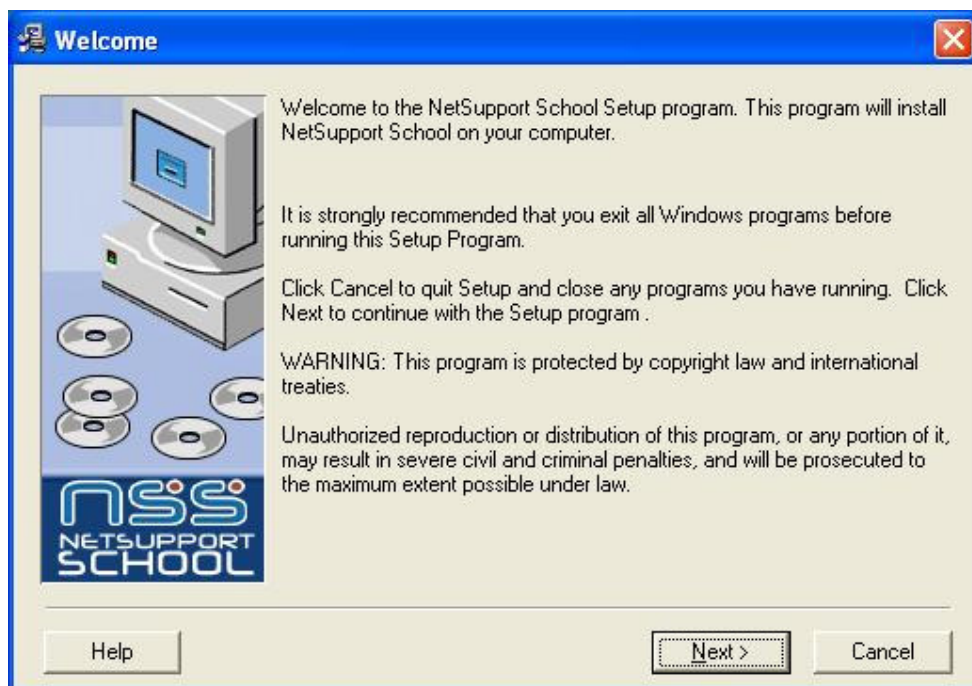
9(" : YOI Ok <\$/ B



9(" : save : J /nsm.lic m (/ R 2 ?] 0> % > > (/ (>/ (>G no %
B F/



p(> + > J R 2 + '/ * % ! JY/ 9 nsm.lic J setup.exe \$! J '(I
\$ /> % > B-(>: \$J 9 J> B * N ./ setup.exe J 9(" : J 3\$'F/
J'*?A B *\$/ P Welcome

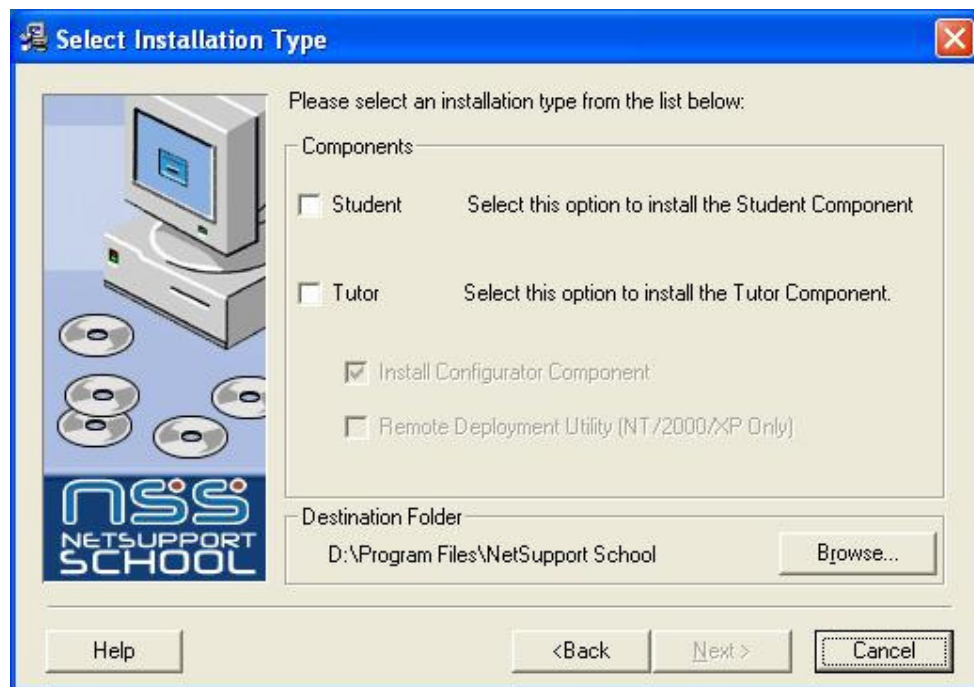


BN J'*?A 0 *\$/ P Lincense Agreement % D Next : + k
B % * H# % a ?] [* YOI

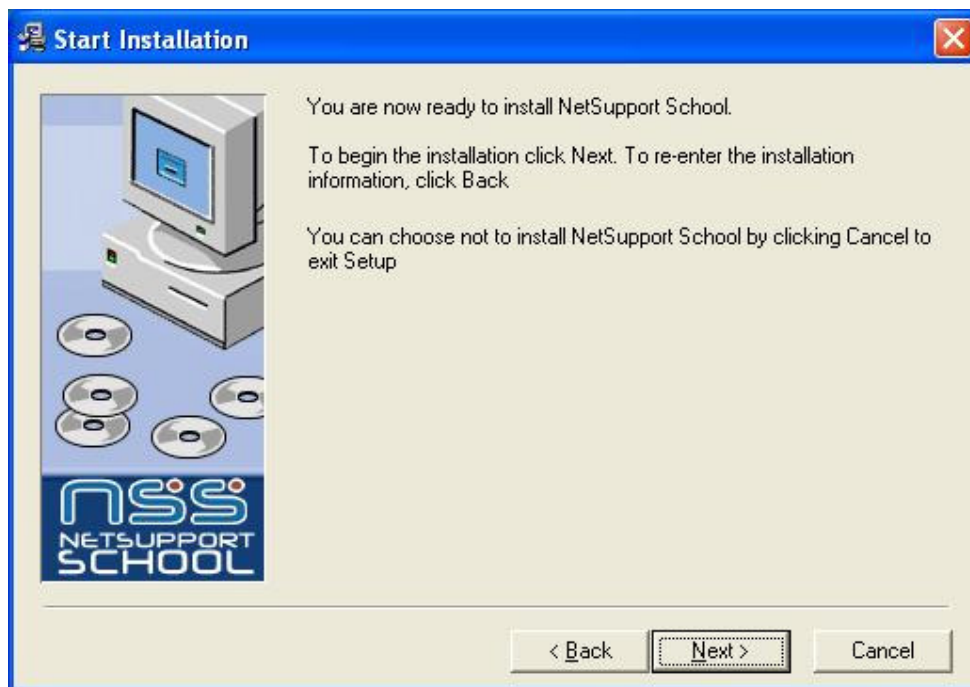


B-(\$/ NEXT : k @ B -(: \$/b &8 I Agree YOI q / [* 7 M
 B < \$/ J '* ?A Linense Activate YOI





\$/ 4 (8 R 2 \$ &8 Y0I
 B *\$/b &8 N : 0 /<G (@: R 2 Student
 B *\$/b &8 \$ / (@: R 2 Tutor
 >[>+ *<G > 7 >: >\$>/ 8A8 *N \ + '/' (+/ I `] R 2 + '/' !
 B (tutor
 B *\$/7 6 Install Configurator Component (: b &8 Student '(I
 +<+ >\$> B *N / G & % # () (I qP : * \$/% : -() R 2 !=
 Remote > >: b &8 Tutor > '(> N * \$>7 6 o G (0 : 7 6 (r 7 6
 B * \$/7 6 (r+<o G (B *\$/7 6 N Depoloyment Utility (NT/2000/XP ONLY
 J>/ > W>R >2 JY/ 0 \$/G / R 2 !=! o G (./Distination Folder
 BN * \$/ R 2



G > > B : R 2 - \$ / /<G \$6 G & + %(/ : :nJ 4

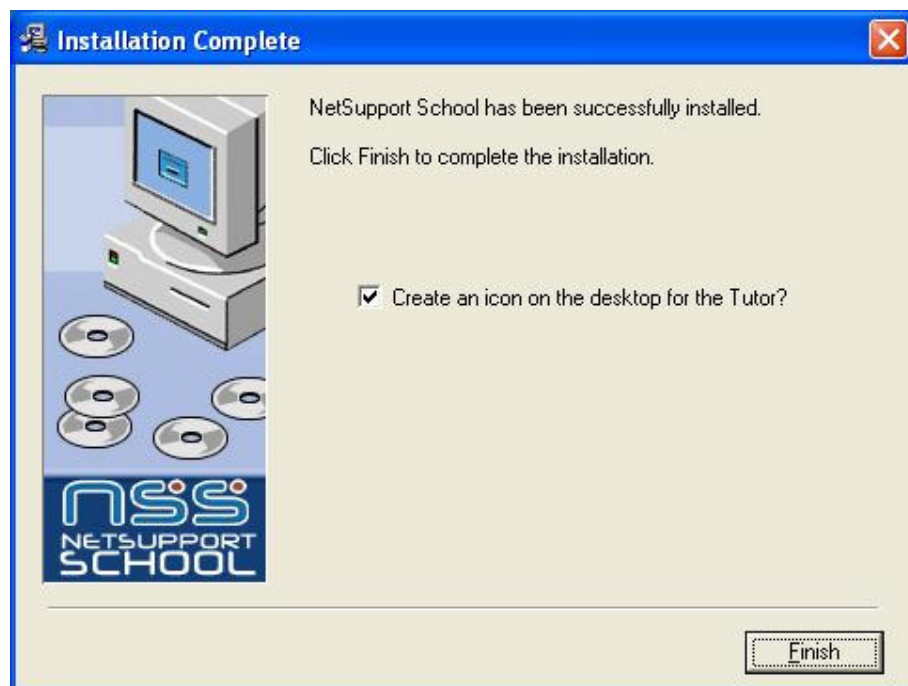
B ' 7 8 : -"G @ : %/((/<

> ×\$% > J '* ?>A Installation complete YOI -(/\$/ / R 2)%/J # k

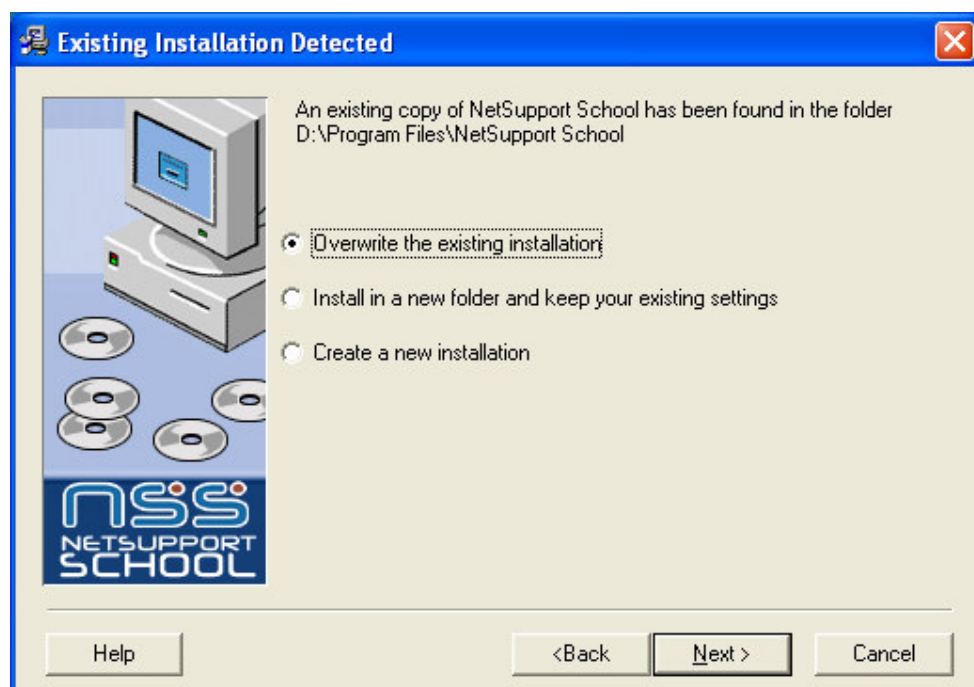
+ > < 9>s > 9> YOI \$ / (@ : Create an icon on the desktop for the tutor?

+> B -(: t \] <-(%/(-(& '(I : *N% 9(+<o G (F/ D

B-(\$/ 9(" : finish :



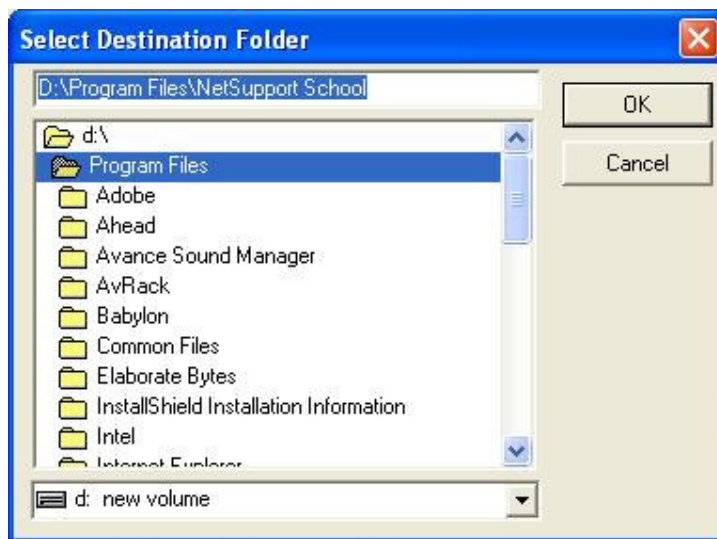
> > *\$% ۰ YO! % u (&F R 2 / %V<3 * % *R 2 ۰M / '(I
 ۰ * \$/ * b & J 4



۰ *\$ / V ! ! / : Over write the existng installation
 ۰ *\$ /v ۰ ! / () (\$/ D ! ` R 2 Install in a new folder

! R 2 Create A New Installation
 B -(\$/ 9(" : NEXT , w \$' b & k :

+< + >\$% > *\$/ YOI Browse 9(" : -((I R 2 (. /-(& '(I
 N J'*?A 08 : b & R 2 JY/ (. / YOI

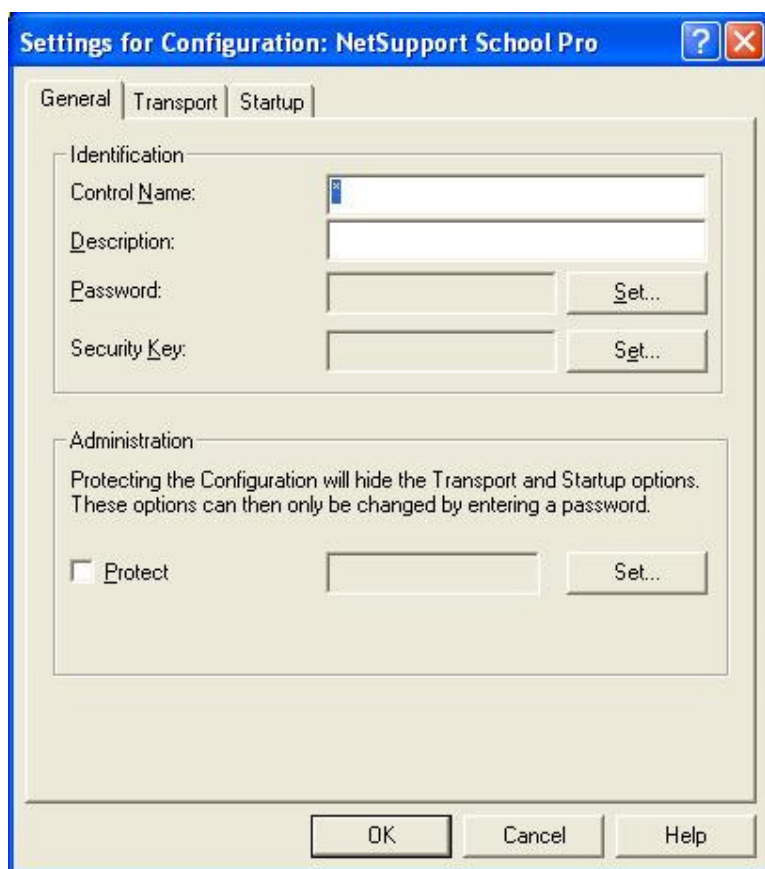


-'6 (@ : ! % Y
 b & -(\$/ 9(" : s 9 YOI % * D + '< 7 ' !
 * \$/ (. / 8 / ! V % B -(\$/ Enter (" : +<

Start → All Programs → Net support school
 Net support school tutor 9(" :

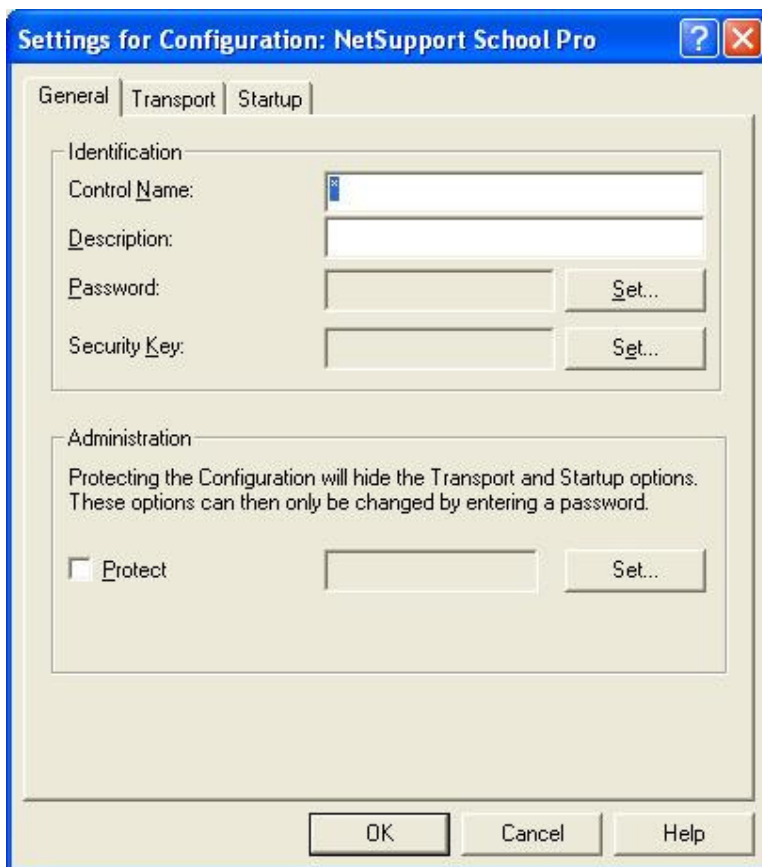


Settings for configuration YOI , ! (



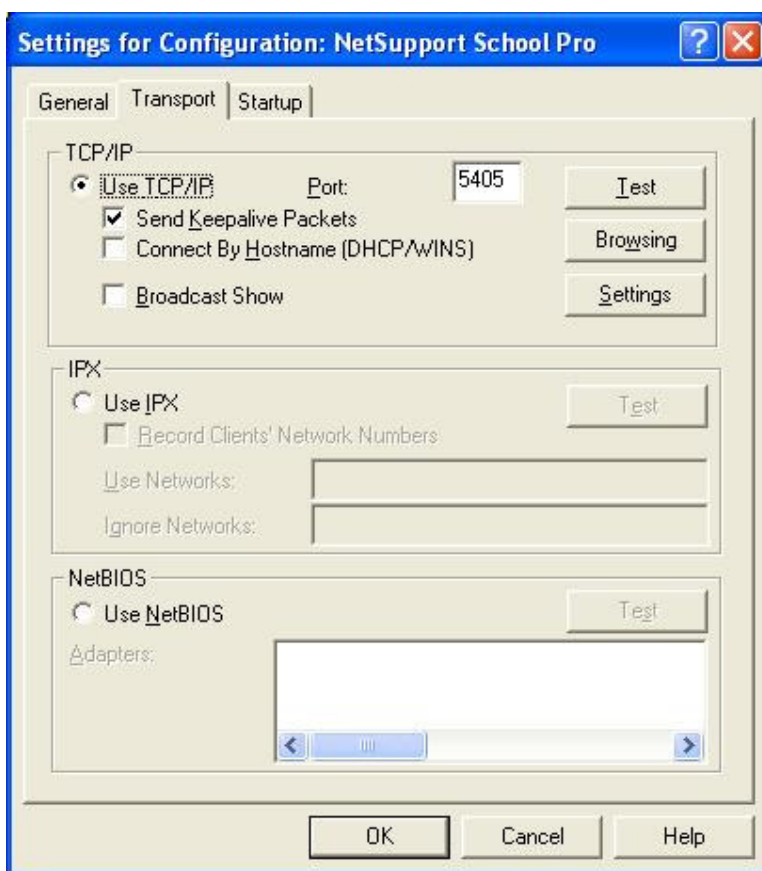
Setting for configuration YOI (! k
 J' * ? A 0 * \$ / / : T * =K
 Startup _w Transport _S General _M R w YOI
 Identification 6 ! \$ \$ / # () General R
 Administration
 Password Z(l Description 3\$ ' : Control name J / * :
 * % Y I 7 : =!

k * \$/ =< \$ 7 : Startup ,Transport () + :\$&/ != Protect
 -(: \$/ 9 (" : OK : () D
 \$ (\$"M / (: R 2 (. / (/ Q D/ \$] \V / '(I !



* \$/ % * _ 'A J' () J/ * Transport R
 U 2&/ IP 9 'A (@ : : \$/ % 0 TCP/IP J' * 'A : \$ I
 -(>: \$>7 M o G (+ _ * b & TCP/IP m / .4 I 3 * \$/
 -(\$ D (I

J> > 7 > > /0 > :\$% 0 \$ 47 'A J/#-8.(* 'A :\$ I
 b &8 >.4 > > > :\$/% 0 IPX/SPX J' [5 :\$ TCP/IP
 B (: :
 > * \$%N (@ > Me J'F% 'A B J 0 \$ > 6 > % > 'A 9 * 'A :\$ I
 B (: b &8 2 % * J2% - NetBIOS J' % 0
 (1 8 ((I) Y/ \$0&/

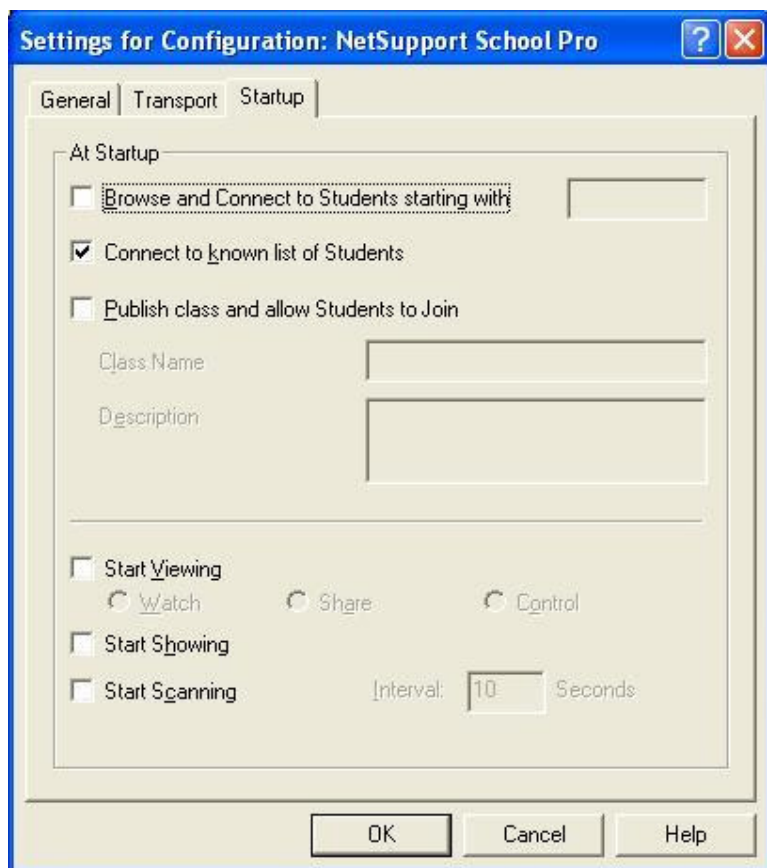


>B *\$%-(> , * > > > T * > :\$:R Start up R
 # ()

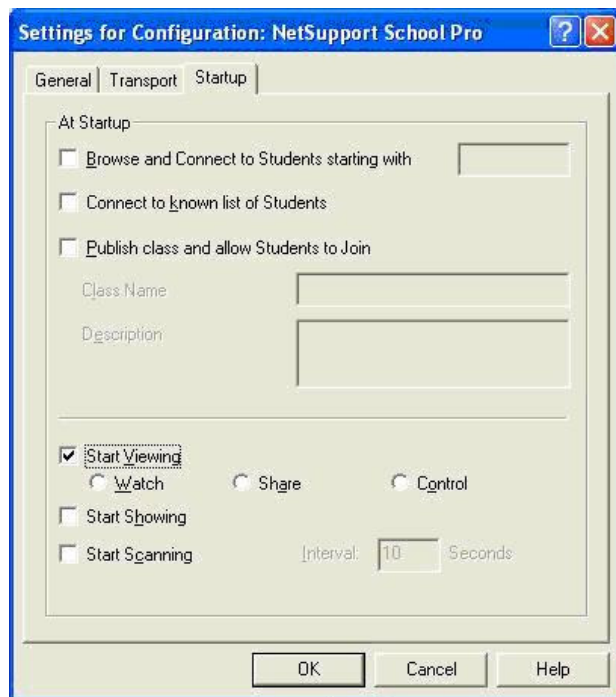
At startup
 Connect to know list of Students
 Publish Cladd and allow Studendets to jont

B *\$/T *\$I t] =< :\$ /<G 7 2 D8.!7

B + /<G % * Z 6 .(7 2
 BU CH: 7 2 =! + /<G + % ! CH: Z 6

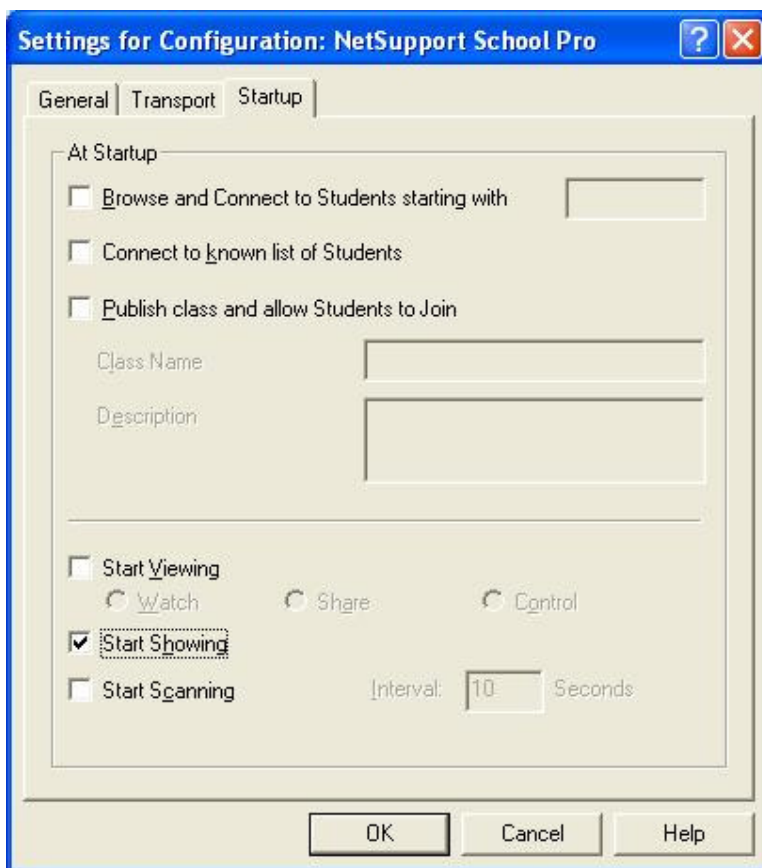


+ /<G % /+ Start Viewing
 >J>2// + *<G > (@ : % / / : T *+ / % V<- (9 ('(I
 B F(/% + F C /G YOI

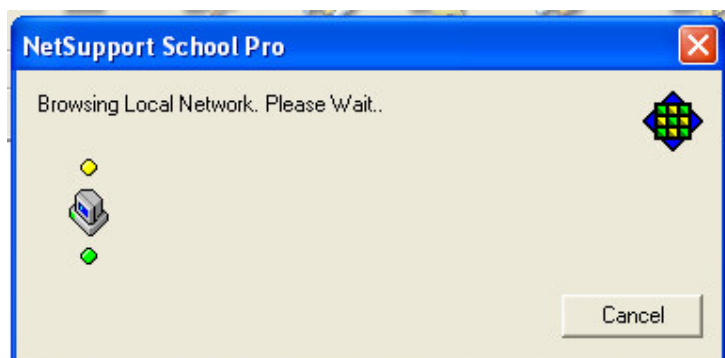
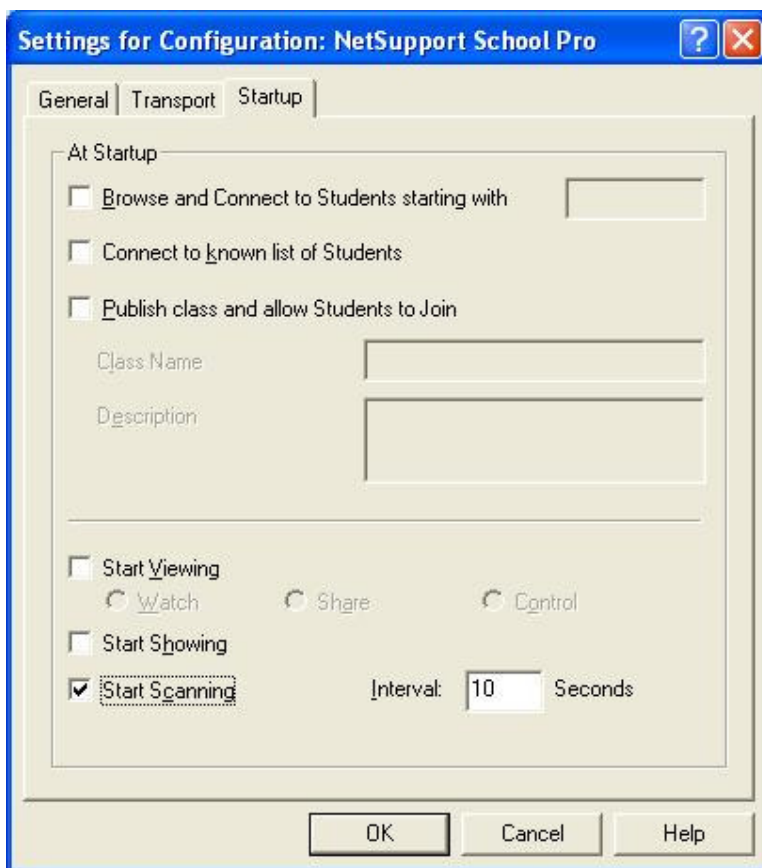


Start showing

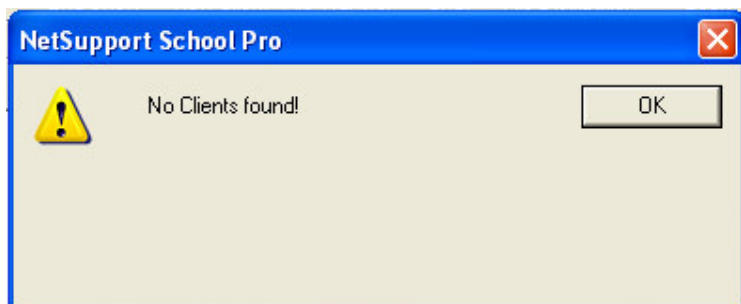
\$% ++ *G> -" 8(/ / T *+ / % V< & x / 9^ '(I
B C / 8(/ , 8(/ YOI + /<G OB



> D:\!SCAN > T *+ / & x / 9 ^ '(| Start scanning
 B *\$/
 > > T * > + > 2 + *G > (/ YOI + :\$ \$` ! 1
 B <\$/ J'* YOI 'A` ! /+ : D\.! =! -() I

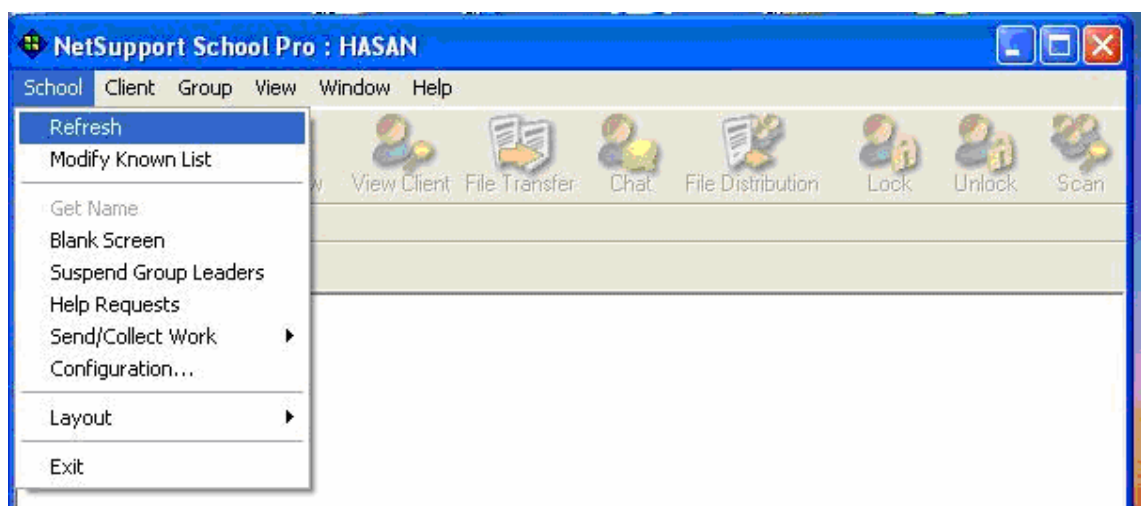


*J2/ H: + : (I D!.! k
 B \$/ F (\$ H: Noclients found



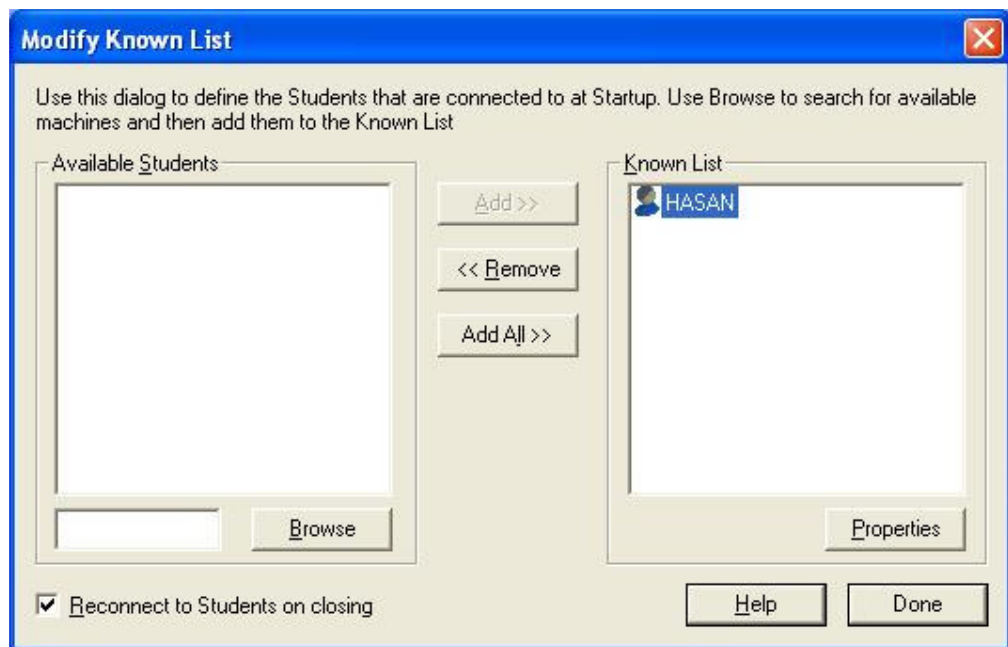
␣ - (: \$ / 9 (" : OK (" : k @

School / / m / \$ 6



T * k > ' (> ␣ * \$ / / : T * Browsing / " # Refresh
 % * ⤵ ((? \$ / \$ / * q ' * J2␣ / ' * : / ' ␣
 ␣ * W'1/

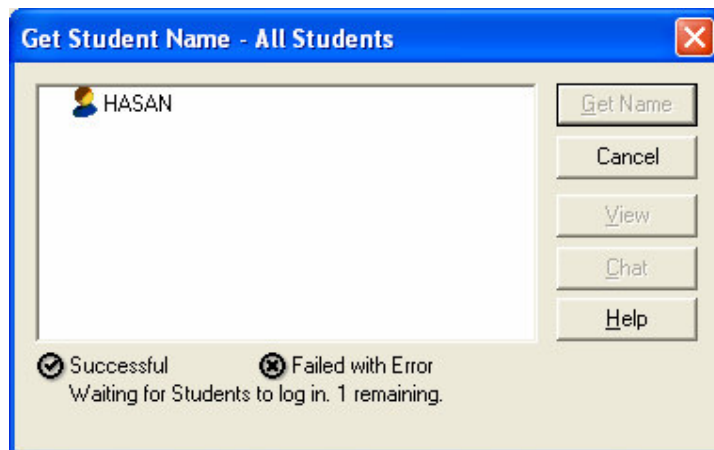
b ⌘ + > \$ ␣ (\$ / \$ / ␣ * ␣ + : . (D Modify Known List
 > ! / - (& ' (| / ' T * + / [5+ : . (+ : HI ␣ - ()
 ␣ - (: HI ((. (- (\$ / - (((. (␣
 > (known list ' * > / + * G > available students % ⤵ ⌘ Y␣ J ' *
 ␣ * ␣ % * ␣ \



known > > % ⤵ '⌘ ! /+ /<G .(Avalable Students y ^ % D
B * \$/7 2 =! % *\$ ⌘ .(List

B ! w YOI
.(+ : K Add-
.(+ : t \] Remove-
.(! / + : K Add All-
B -(: \$/ 9 (" : Done : ((I D k

> & \$ /% B \$/+ F 7 8 : YOI /<G (@ : o G (`]
B : \$/ % ⌘ W : 7 8 : /<G \$64 Login



Blank Screen

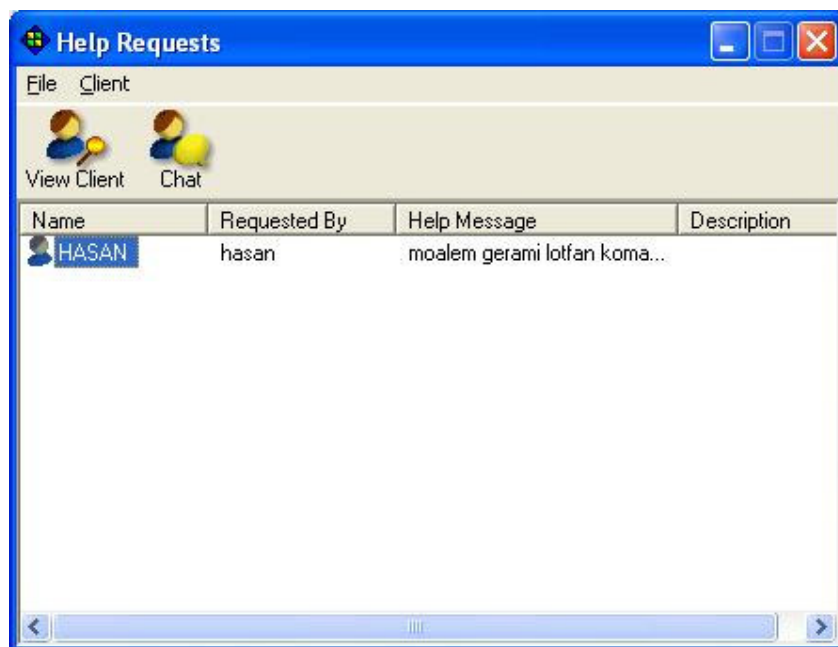
Blank Screen

Suspend Group leaders

Suspend Group leaders

Help Requests

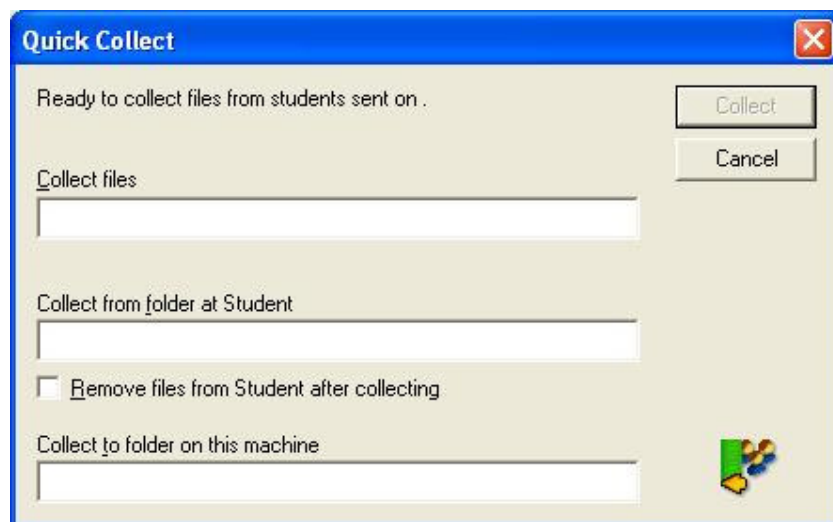
Help Requests



Send/Collect work

>-(>:7> J # D/ 9 I + /<G N\$ Z(' 0\$ H: :-(& '(I
 (./ = 7 j+ #
 >^ J> >^ '(> -(> \$/ 4" :J "J = (./, * C:\Home Work*.*
 -('(/ ! ,/ : (./ * C:\Study\TEST\HTM C:\Study\Test.Doc 7 j 1 0/ ./
 B-('/ly 25 (./k @

> & 8 : b & Remove + 8(/,% * J] = <W ! Ouick-Collect
 B :x = <W ! k + /<G (@: ! /

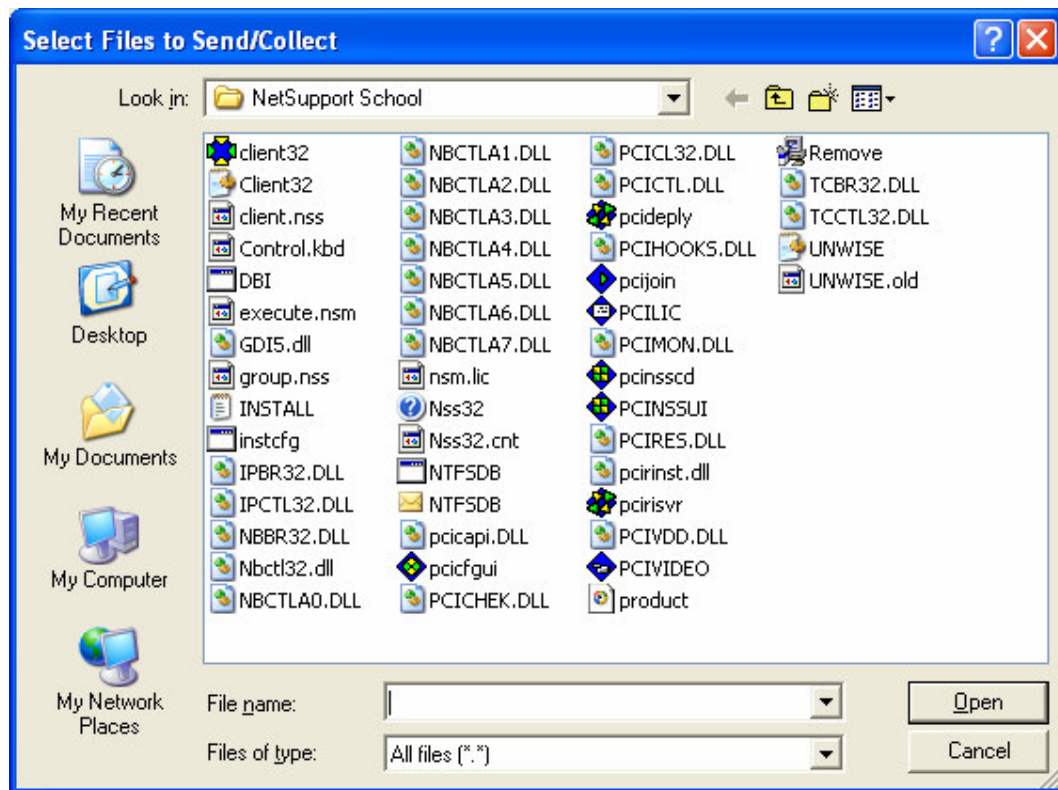


collect files

collect from folder at student

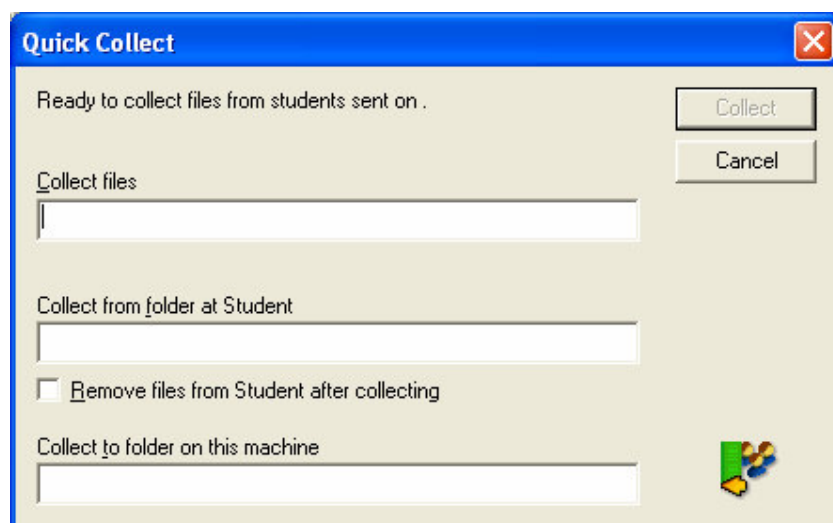
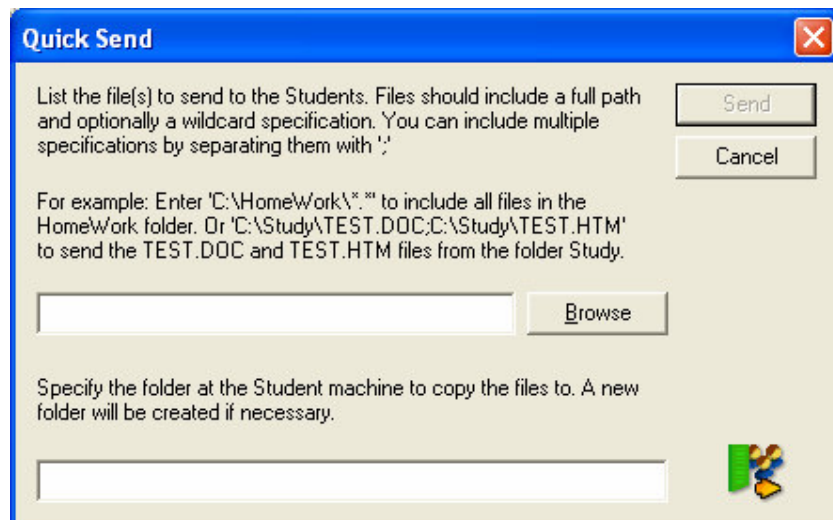
remove files from student after collecting

collect to folder on this machine



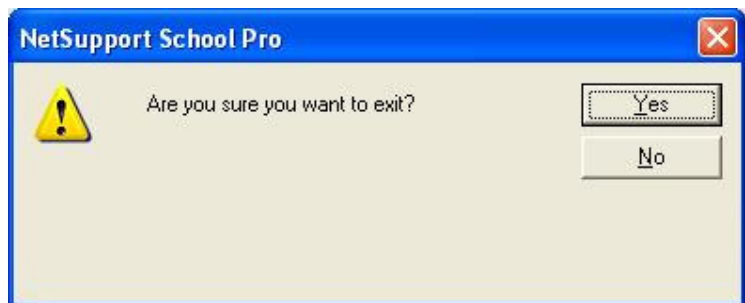
k @ b > b & \$ > > (% * Z > 6 > : (+ % / Send/collect work
 -(>: * > (> > ! > - (& ' (> b > 9 (" : Collect work Send Work
 b - (: \$ / 9 (" : NEW

+ > -(>: \$ / 9 (" : Add : k @ - (: \$ / b & D ! . ! Browse J J '*
 b - (: \$ / 9 (" : NEXT :

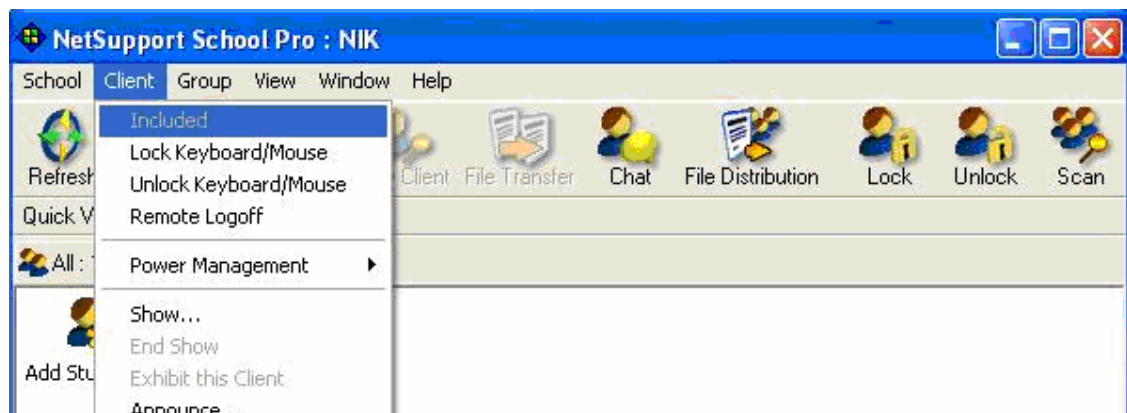


B -(. \$/ J 7 =! /<G (@ : ! / ` J'*
 b &l J 4
 % : x 7 JM ` ! / = Delete files -
 B : x + /<G (@ : = J] <W ! k Remove files -
 B : % (n 'A* = \$/+ /<G Students store
 B *% L(K / (% G & H4 Configuration

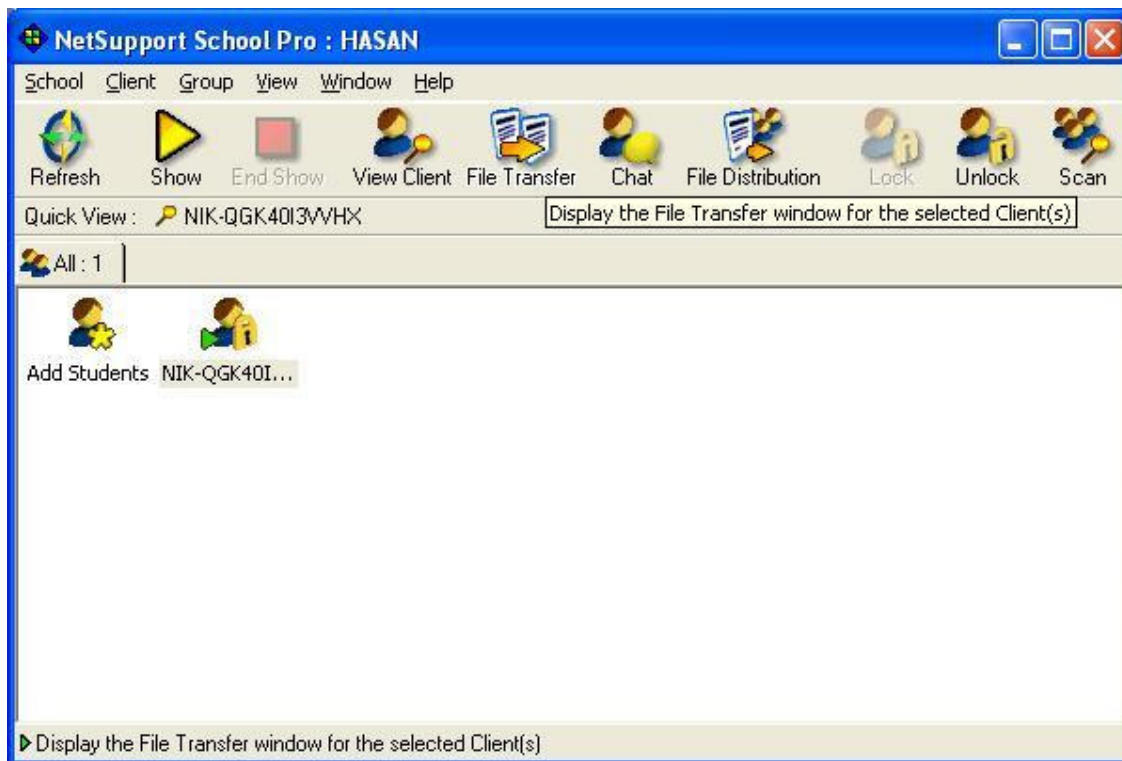
EXIT
 YES > :
 q (&/ : (a1/ < l(J'?A k @
 \



Clinet / \$ @
 * / *\$/)H/J'* : V
 N+ /<G 0+ : .(% D (* % : b &8 '(l Included
 N J'*0B :



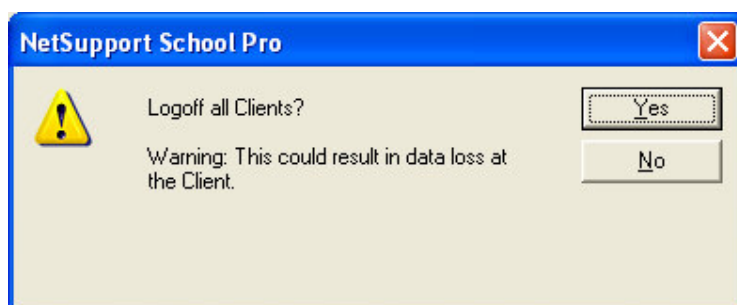
Lock Keyboard/Mouse
 J04 /H# : + ' < *\$/ P J'* Lock 9(" : k



Unlock Keyboard /Mouse > >+ >76 (r
B / # : 8/ % * <+ /<G C /

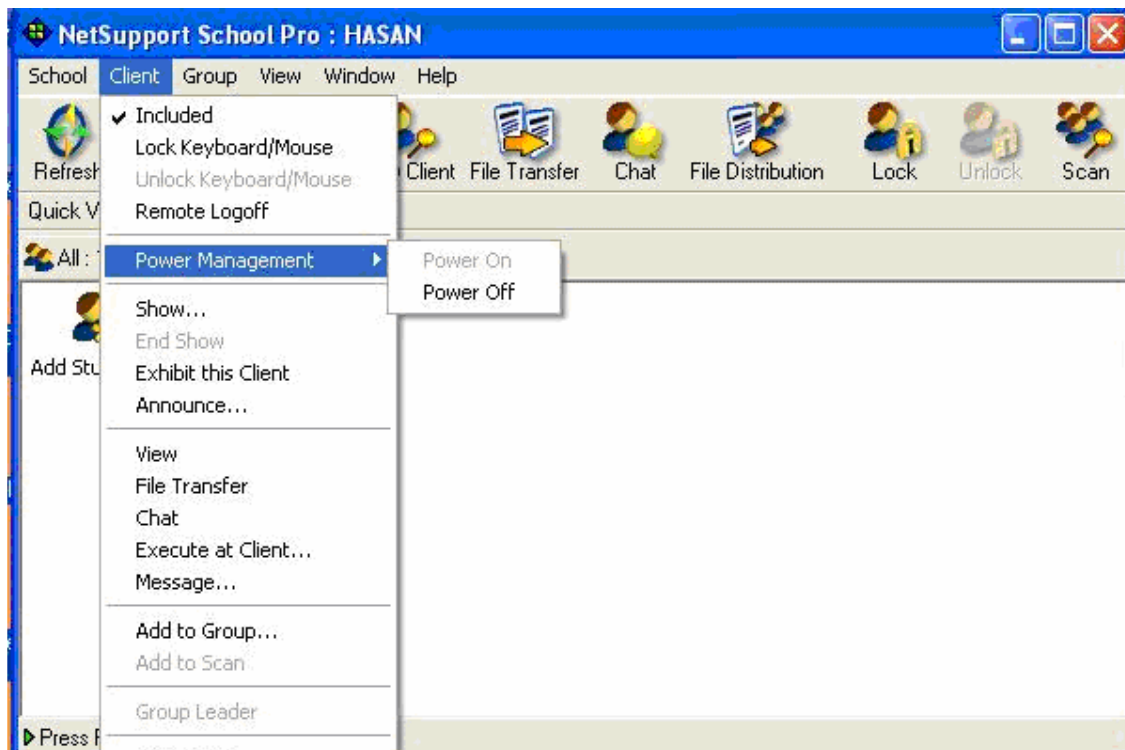
Remote Log off

\$/W14N 'A*0 =<m A \$6B '(/W14N Log off) 'A* + /<G (": (@:
G > 0 > (@> >% 8> (> {# ' / : D(8 ' \$A F J'*
B *J28/ 'A* D/ ' \$6B : log in 'A* Q D/ \$/ :B *\$/ PN /<



Power management

b ↑ > > B \>\$> I [+ : (@ :+ :; / * /
 B
 B+ * 6 Power on
 B * \$/+ :; / 6 Power Off



+ /<G (@ :C setup 6M\$. : : :n ,

Setup\Power\ Wake on lan managment

> 'A* > % > > \$ (q B * Aon board 'A* : '(I B * % *N7 6)enable
 B * JI / \$. % * (6)/

SHOW

↑ > YOI B * \$/ /<G 8(/ \$ / (@ : 2 YOI G

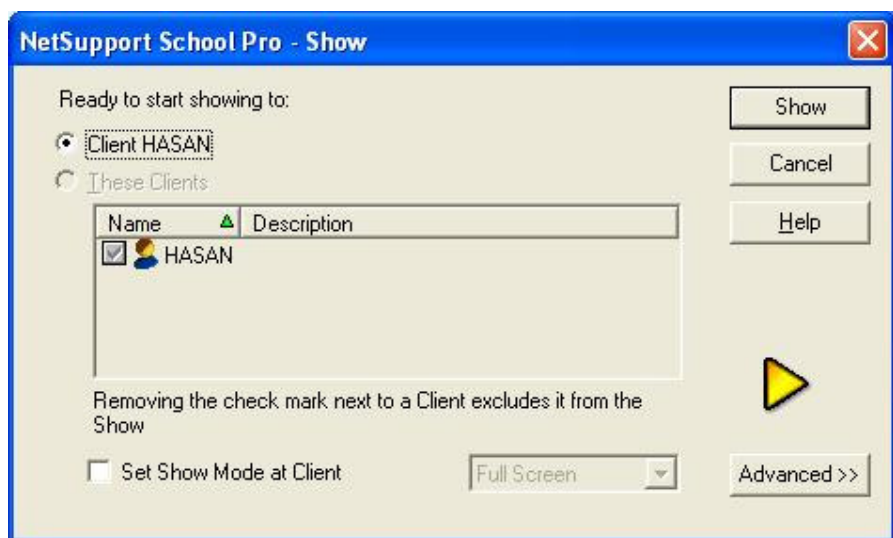
B \$/ 4

G ↑ * \$>% > window > YOI Full Screen 2 G b ↑ + '/' YOI
 b ↑ + '/' 8 F(Advanced

Enable Adudio Support

Show Icon On Taskbar

-> J>#[> *G > -"G / YOI G + + QP .4 + '<G
 *\$/: YOI _Show > *\$ / \$ /+< Dabble Click I : *\$ / D + '<
 B /\$/\$4 7 6 /<G C /



Client Hasan

These Clients

G > , > > 9 *\$/: I End =< \$' : * \$ /+ ' < ^ / J'*?A
 B \ \$ /+

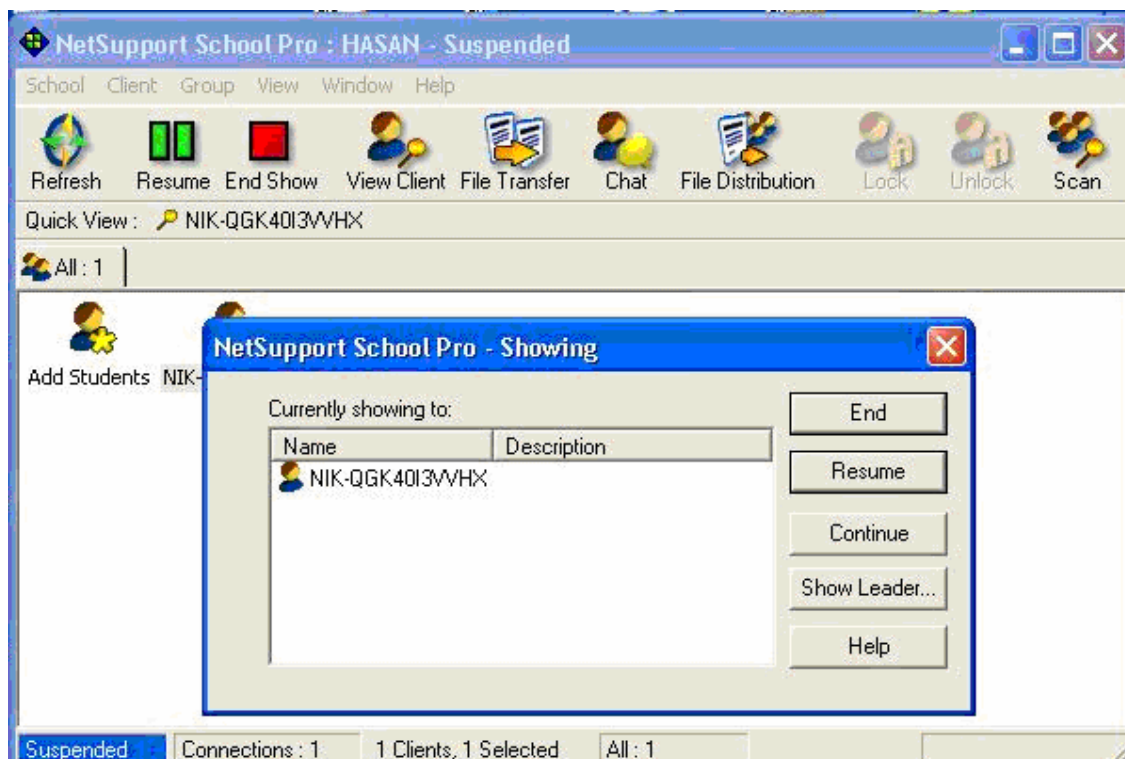


Exhibit Client

> 9> > / > .(-(%/ J'*?A+ /<G V + /<G \$' %/+ G
 B-(: b & 0 ^
 B *\$/T *G Exhibit 9(": k



0 + > < Exhibiting >+ > > > *\$/ P Y0I J'*?A = '< /
 B -(: \$/ 9(": N | / 4W /



Announce

>(: J'*% D B -(: \$/% 0 \$I /<G \$ I 1 +
 B : G & I(/<G " -(ø \$/ 1 '(/ % 0 b &8 + :

Announce
✖

Send announcement to:

☒ Client NIK

☐ These Clients

Name	Description
☒ NIK	

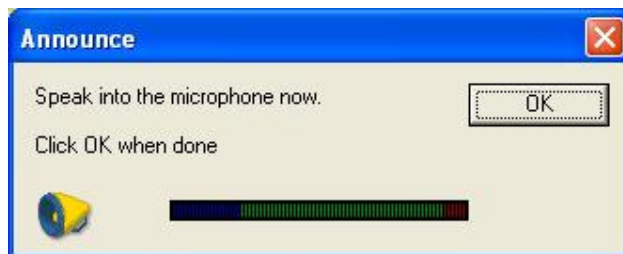
Announce

Cancel

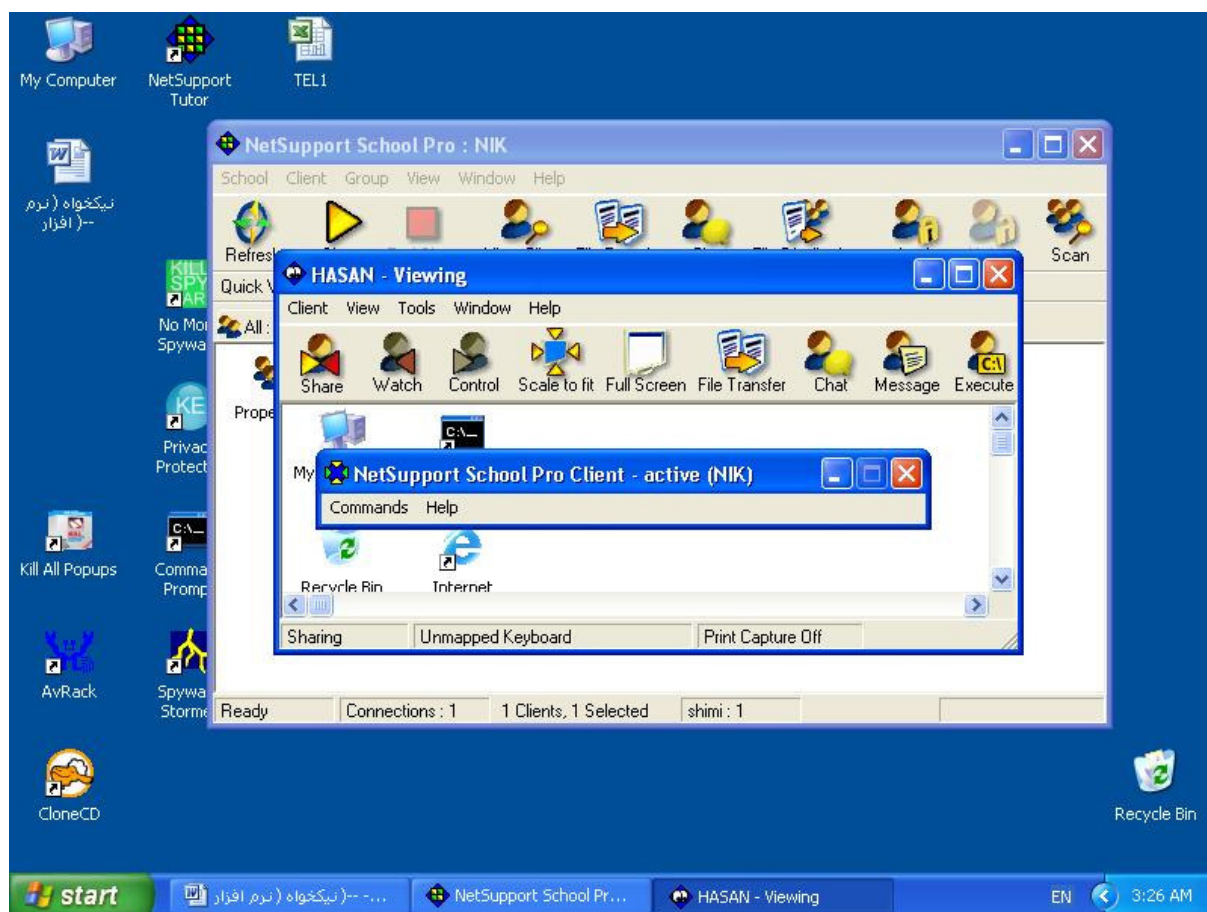
Help

Removing the check mark next to a Client prevents it from receiving the announcement

B-('/(9(" : ok : + k



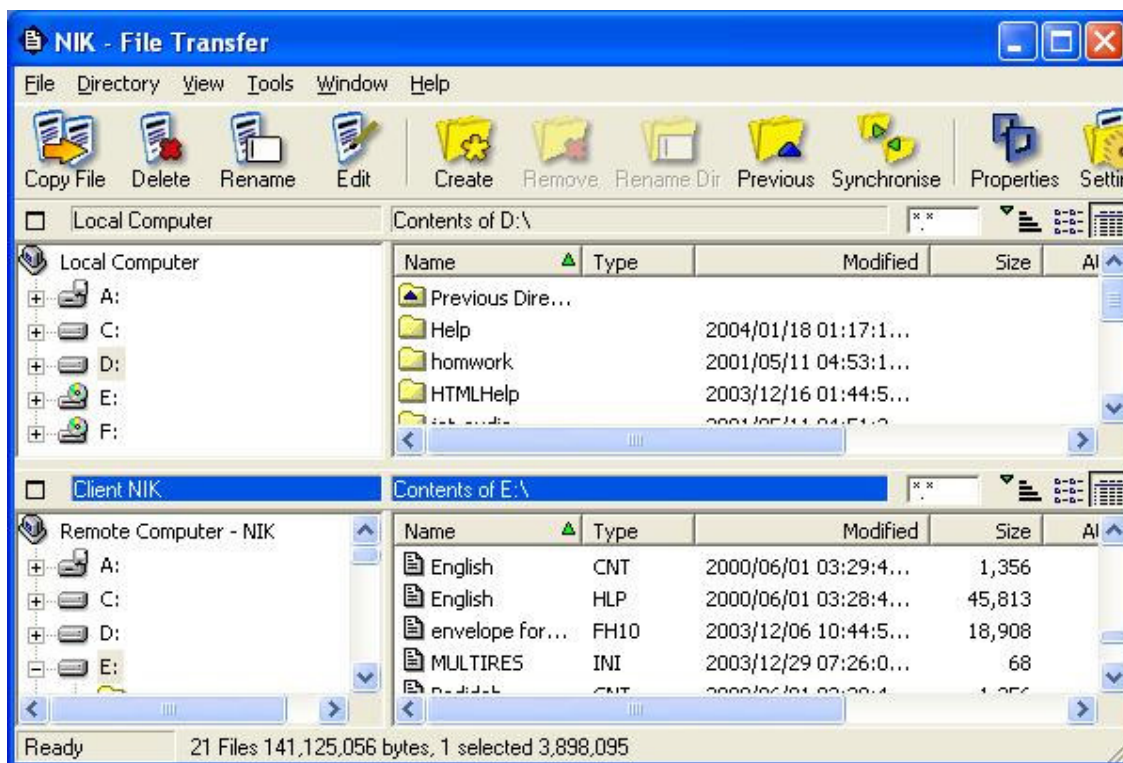
View + YOI / 9 ^ /<G / 8(-"6 \$/ : B



Full screen I G 8 B * / YOI \$! YOI -(>: 9 (": /<G + ' < 9 7 8 : k B -(: \$/ 9 (": view Clinet / k @ \$! YOI ☒ /H# B - \$/

File Transfer

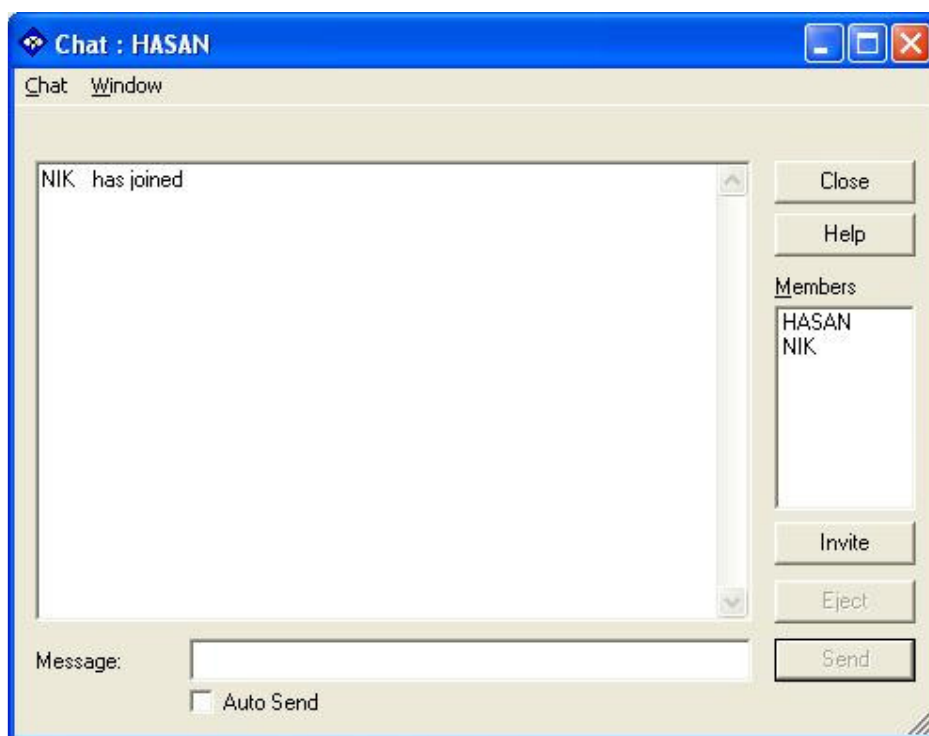
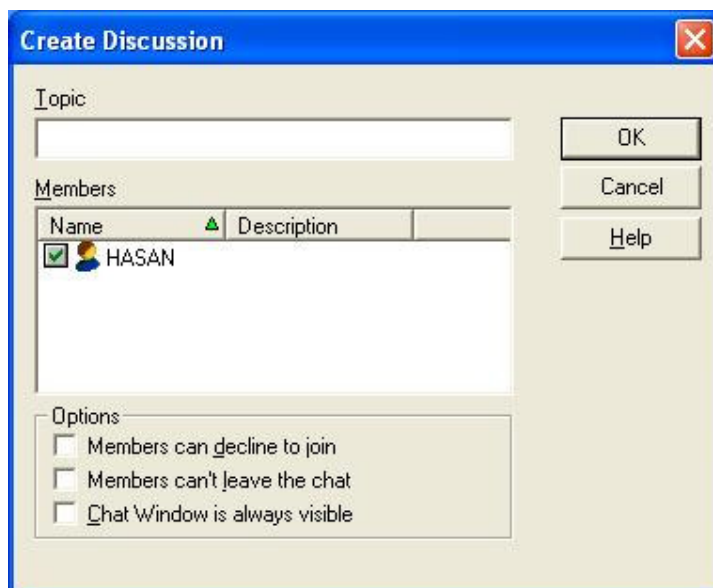
> > (@> > \$>\$> /->: \$>% 0 /<G \$ / (@: (J 7 5
 B :\$@ ` J k '6 /<G (@:
 *I , J> f ! , ((I , t \] 7 # \$/\$@ % H#B * \$/\$ / @ ` J / 8A
 B D ` 9 (I 2 + U ` 8 t \] ((I D J (I 2



B : \$/ 9 (" : ☒ \$'I YOI D/ F

Chat

B * \$/ /<G ^ 9 -"6/ (V80 =!



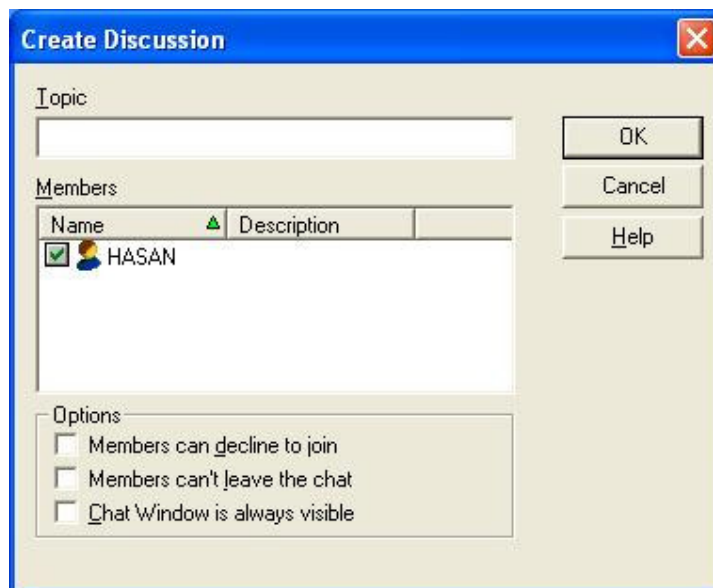
۹ (": k chat Create discussion ۶\$ D ۹ ۰% V * ۹

(۰ \$ / + & b : ۰

M _ Members can decline to join # fg \$ / ۰ : ۰ + / ? " Y F N

S _ Members can't leave the chat # fg \$ ۰ : x + q * ۰

chat window is always visible _w



Close OK Cancel Help

Options

☐ Members can decline to join

☐ Members can't leave the chat

☒ Chat Window is always visible

Invite

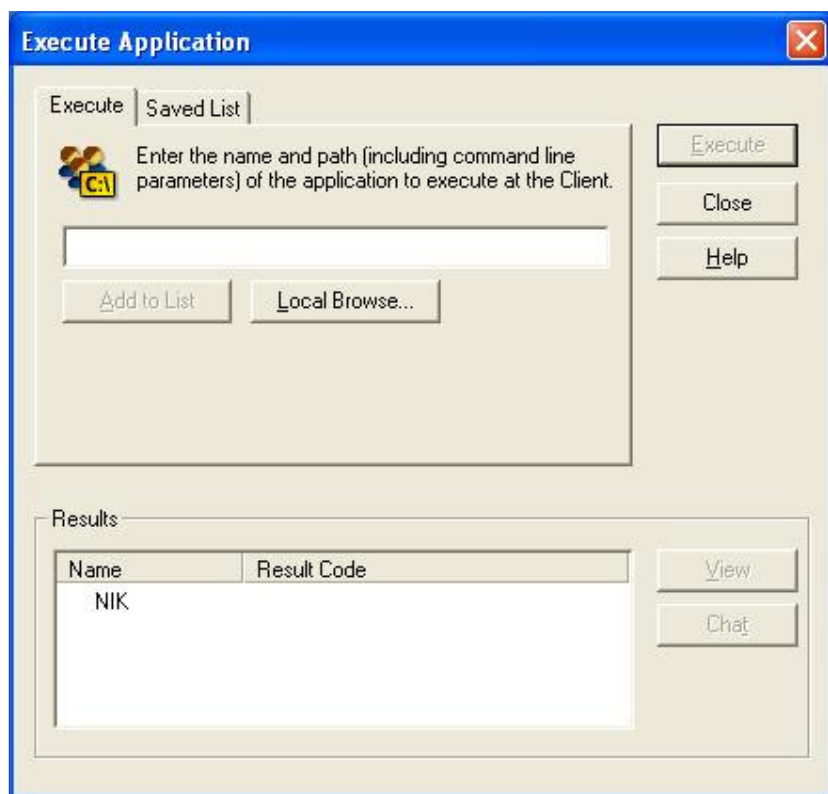
Eject

Send

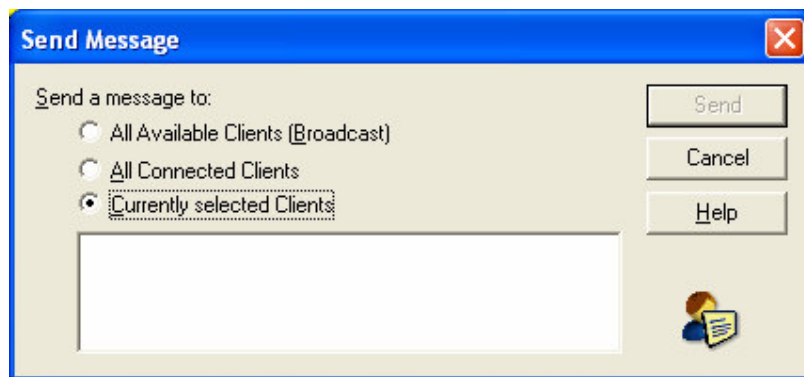
Execute Application

Add

Execute



0 8 8 (+ /<G ? \$/ -"6 , I(7 Send message



b & J 4

'A ! /+ /<G }All available clients(broadcast)
 K] 7] J28/+ /<G }All connected clients
 % * b & + /<G }Currently selected clients

:\ ,B *\$/% -"G /<G G YOI I(Send : 9(": k
 -(>: \$/ 9 (": OK : , I(+ 8 J # + + ! (\$ I 8* + '/

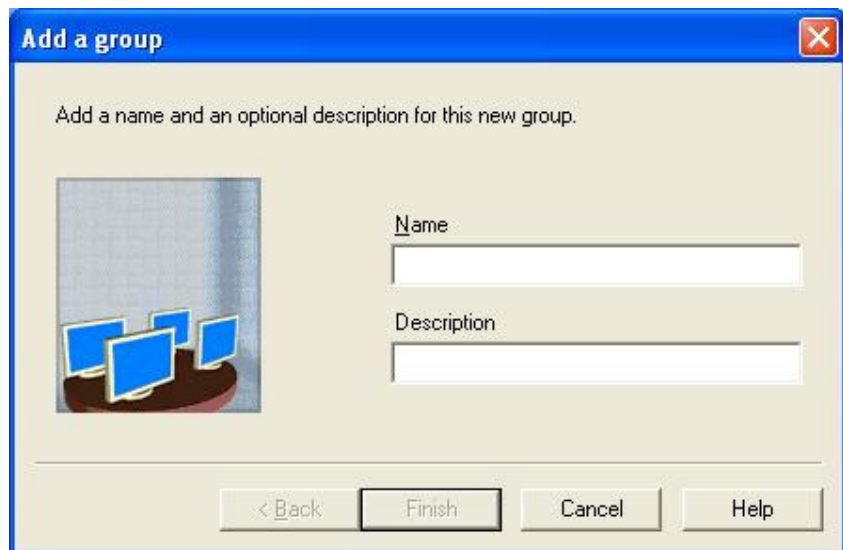
B

Add Client(s) to Group

B -(: \$/% 0 % : 9 + : K
 > > † * % † Z> 6\$> '(I B -(: \$/ 9 (": NEW : J'*
 B \$/ % 9 Z 6% !

Add a group

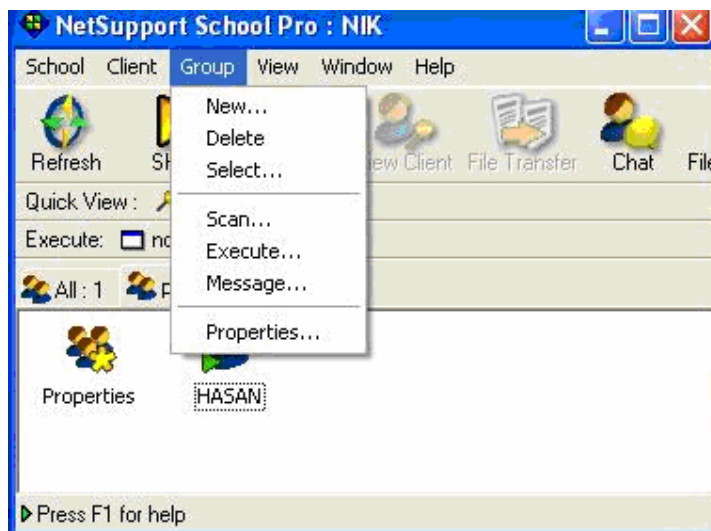
N J'*?A 0 *\$/ D [% 9 + : K
 0 >H# †T * / -(* /L(* .4 B -(: b &8 % 9 % 9 + : K
 B -(: (8 2 % N{ Y
 % > > * <G > ^ 9 -(8 / % \$ G k B -(: \$/ 9 (": Next : % A-
 B -(: K



% /<G ^ 9 + : K k
> 9 t \] =! B *\$/ Add Clinets to Group V ! Remove From Group
B : % 9 /<G ^

6 > *\$/t \] % > *<G 9 -(: 9 (" : YES : '(I J'*?A
> () /+ /<G \$%. -(: t \] % /<G ^ -(& * % /<G
B -(: b &8

Group /
\$/ D Add a group :+ B -(: \$/ % 0 ! % 9 \$ 6 NEW
B



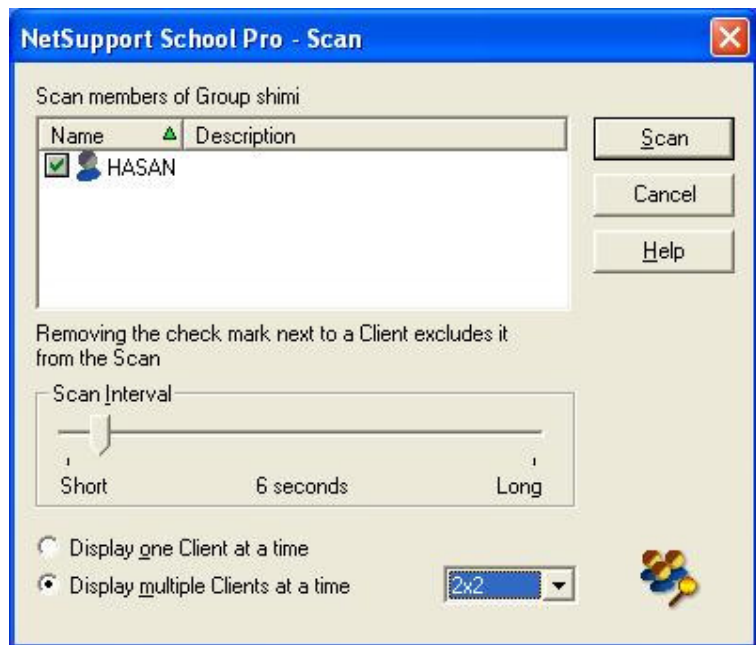
8. a1/ <00 I(9(": k B -(: \$/% a % 9 t \] Delete
B NN ((: t \]) /% (&/ :



B (: 9(": YES Ah '(I
B \$/ NN % F t \] fg# .(fg# 00 F -(* % ' t \] fg# '(I
B * \$/ t \] % OK : 9(": I
B \$/G % fg# G .(% 9 b & Select

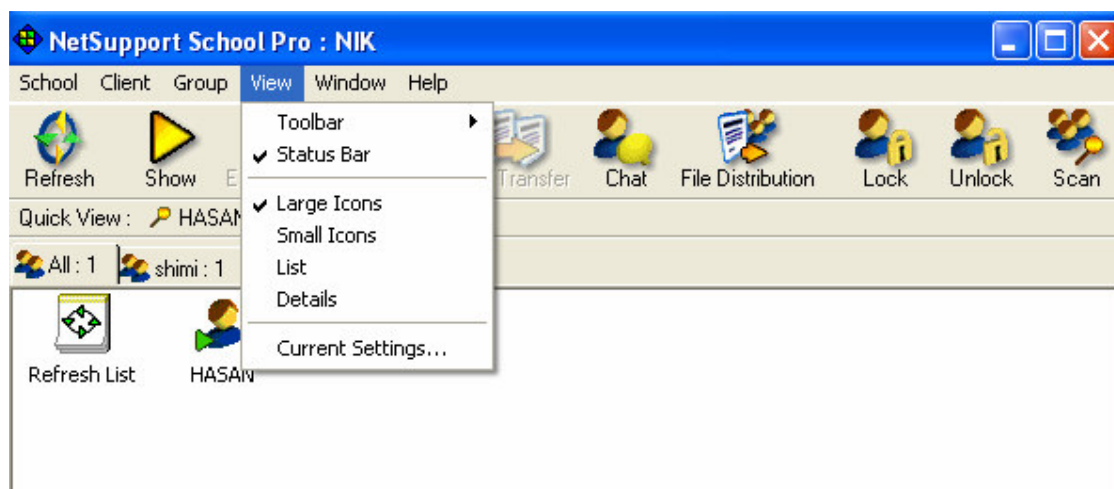
Scan member of Group shimi

•e > ˆ~\$ +ˆ B \$/G \$ / J'(2 shimi% fg#G YOI 8Y/
B * \$/ -() J 4(~



ˆ.% Q> - /<G ^G + \$/ * % 9 g# '(I , J'*?A
B :7 8:+ \$/ /<G 4×4(16) , 3×3(9) , 2×2(4) 8(/ YOI :
B % *% L(K + : Next Support School pro ⇒ .4 8 ⇒

B : -() + 8(/ % D % Y View /
B * \$/ = &8 J/ * [Toolbar
B :\$/ K 8 2 + :G =! YOI [9 Standard
B '(/ K + :W G =! YOI [9 Quick View
ˆ >: \$ˆ ˆ % * / QM : \$! 8 G =! YOI [9 Execute Bar
B :\$/ D + '< 9 \$! /
B :\$/ K ! / = G =! YOI [9 Group Bar
Text Labels
B :\$/ K / [Add \$ &8 = '<Customize
B :\$/ t \] / [\$ &8 = '<Remove
B \$/ o G (`] / [Reset



Refresh Show E
 Quick View : HASAN
 All : 1 shimi : 1
 Refresh List HASAN

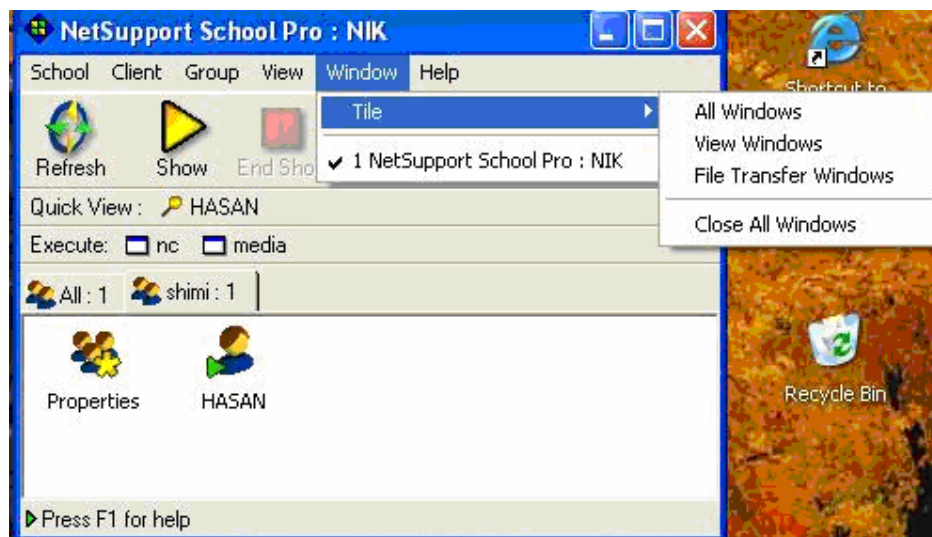
View Window Help
 Toolbar
 ✓ Status Bar
 ✓ Large Icons
 Small Icons
 List
 Details
 Current Settings...

Transfer Chat File Distribution Lock Unlock Scan

\$/G • 2 ! / = ' < Large Icons
 \$/G 9 ^ : 2 ! / = ' < Small Icons
 \$/G .(2 ! / List
 \$/G ! / (X! Detail

Windows /

File Transfer Windows View windows All windows % D + (^ / QP
 * \$/ 8(/ YOI - : \$* :

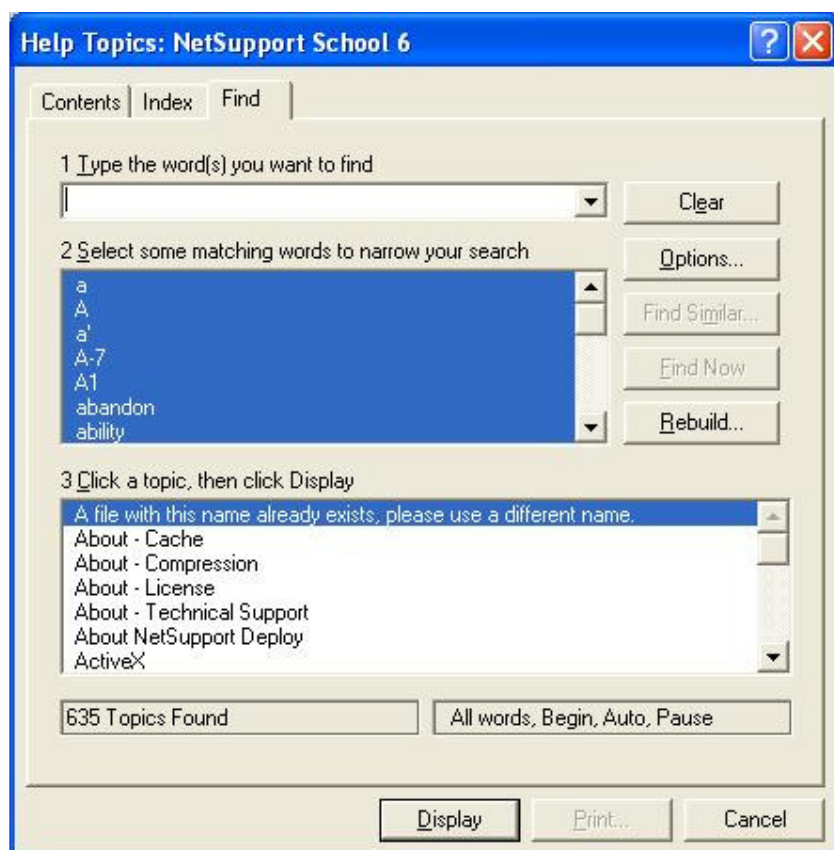
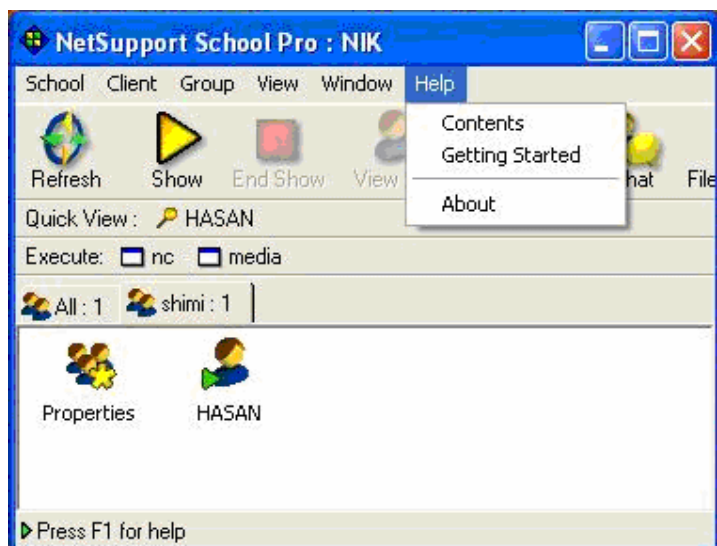


Close All Windows

B \$/ % * % D

Help

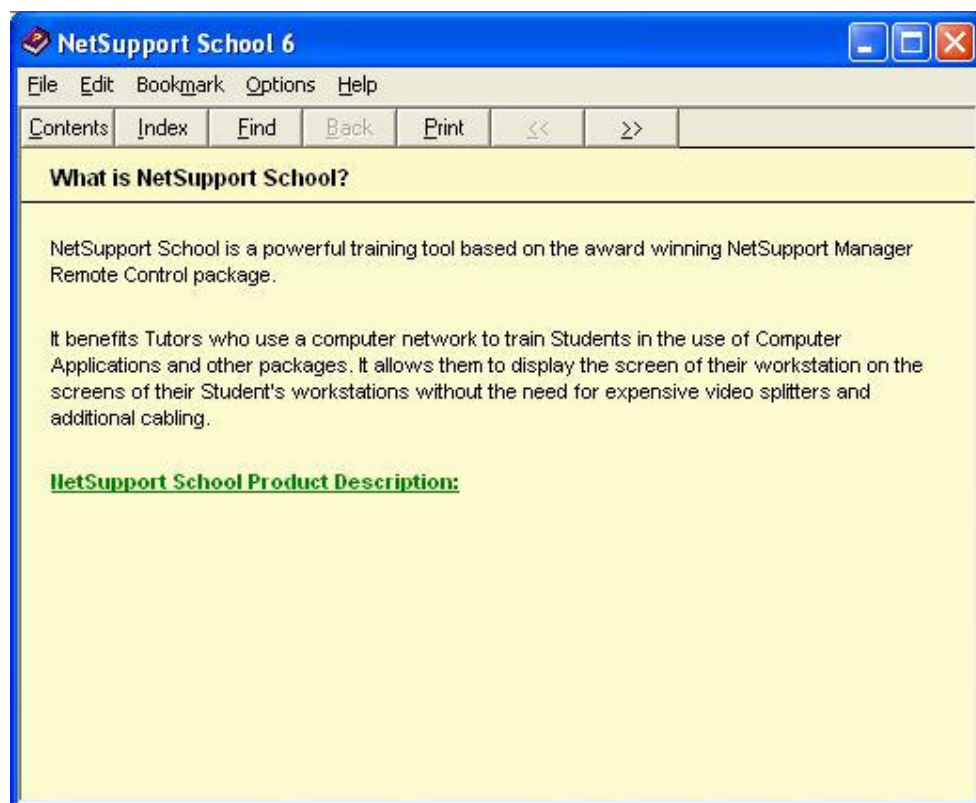
G & > B \$/ > 7 '> > > Z %&/ =>F& > H< & > 9>: >
 >"/ >": S% D -(:y M% D ": 9 + \$/ 6 YOI J'*?A &Y/ Contents
 > [A > >) /T K / :\$' % * X #K / w% D -(:\$/b &&) / ":
 B -(:\$/ 9(": Display : k @ -(:\$/b &&



Getting Started

% * * > G & Nz .(^7 ' 0 \$ 6 / IH 2 / 5

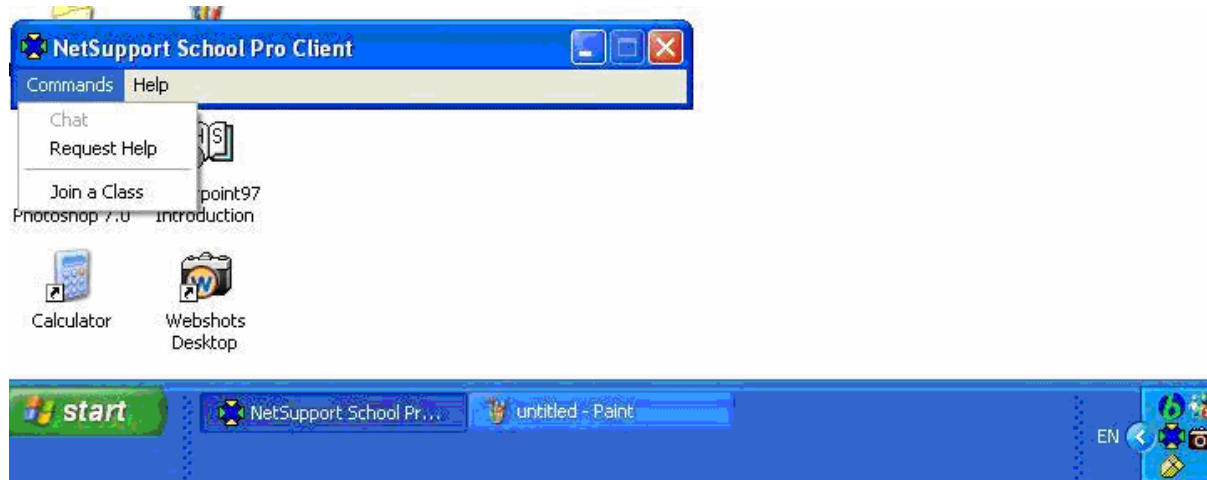
8



\$ A\$F > > % 0> ?> (/ &. J/ * / * % About
B : \$/ X \$

B- @ % *R 2N /<G 0 H: (@: : / \$8 .4L(K /

/<G (@: !
Y0I (X> ' < 9 : \$/7 6 Net Support School / Start up +/ /<G (@: 0 >: \$/ 9 X': > > < >: 4 m A \$ / & /<G '(I B \$/ 4
BN J'*? 1/
B * \$/ / J/* : *\$/ % D J'*?A



\$> Commands

<> Commands

9 >help

/ V Commands /

B * \$/ : *

Chat -1

Request help -2

join a class -3

Join a Class > [> % > % L(K Chat, Request help

> C H> ? \$/ /<G -(* % : \$ > C H: ^ '(I B-((/L(K

B * J28/+< % : b &8)

+